



April 27<sup>th</sup>, 2020

## PAUSE OF SERVICE ANNOUNCEMENT

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## NEWSLETTER

Dear Rabbit Recycling Community,

We want to thank everyone who has been patient with our pause of services during this temporary shut-down. It has been difficult for us to have to decline requests to collect and process your material waste. We also want to thank everyone who is working to provide services or products to people impacted by Covid-19. As a non-essential business, we have not been able to provide our resources to the mission of reducing waste through recycling and upcycling for over a month. We do feel however, that due to the nature of our business, it was necessary to temporarily close due to the increased risk of spread by contact with materials that *could* be contaminated. Please continue to be safe out there and we hope to see you before the start of June.

### *Improvements*

With all that said, we would like to update everyone about some improvements in our operation and answers to some commonly asked questions.

We have spent several weeks refining the following stages in our stream:

- Collection
- Processing
- Storing
- Decontamination

We have also elevated our standards for cleanliness, sanitation, and disposal. Once things calm down, we are seeking a third-party audit to ensure our practices are accountable and meeting the highest standard.

With great excitement, we are also on the precipice of completing our own plastic shredder. This will give us the in-house ability to take your k-cups, straws, plastic utensils, and other small plastic items and create new plastic items. With our ultimate goal of being able to take all this plastic waste and create new plastic buckets to give out to customers for the collection of their waste -- *A total circular economy!*



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### *Comments, Best Practices, and Answers*

As we continue to wait for news from the Governor's Office about the reopening of businesses, we wanted to update you all with the above information, as well as give you a few answers to some questions that we've been asked lately.

- 🗑️ Please continue to collect material waste! We will be back and better than before in no time! Check our website and Instagram accounts for weekly updates on reopening.
- 🗑️ We are available via text, call, website inquiry, email, and Instagram.
- 🗑️ We will be producing content (videos, blog posts, etc.) detailing best practices for recycling in order to maximize the amount of waste we can recycle. Remember if it's not clean, we can't recycle it! As a kind reminder:
  - Remove all food and liquid contamination from plastics, plastic bags, films, and wrappers.
  - Make sure that every bag that contained food or liquid is cut open, cleaned, and dried. We suggest using the dishwasher for solid items or hand washing for solid or flexible ones.
  - We cannot take anything that has been contaminated with human body waste or meat products.
- 🗑️ Many of our customers already separate their waste into small bags or containers within the bucket (i.e. rubber bands in a small bag and light bulbs in another bag) which significantly helps the process of recycling.
  - This step is only a suggestion: we understand the value of our customer's time, our services' convenience, and that the volume and type of material may not be compatible with organizing your bin.
  - For those of you who can go the extra mile and organize items within the bucket, we want to thank you and plan to roll out a small discount for exceptional buckets!

Sincerely,

Bryan Siegfried  
Owner  
Rabbit Recycling  
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